



Outreach/Intake Case Manager

Position Title: Outreach/Intake Case Manager

Reports To: Executive Director

Location: Samaritan House Homeless Shelter, Orangeburg

Employment Type: Full-Time, Hourly

Salary: \$30,000 (annually)

Application Deadline: March 7, 2026
Send resume' to hmillersamaritanhouseorangeburgsc.org

Position Summary

The Outreach/Intake Case Manager plays a critical dual role in advancing the mission of the Samaritan House by providing frontline engagement with individuals experiencing homelessness and facilitating comprehensive intake services for new shelter residents. This position is central to our efforts to identify, assess, and transition vulnerable individuals from street homelessness into shelter and supportive services. The ideal candidate demonstrates empathy, cultural competence, strong organizational skills, and a commitment to trauma-informed, client-centered care.

Qualifications and Requirements

Education:

- Bachelor's degree in Social Work, Behavioral Science, or a related Social Science field;
- OR a bachelor's degree in another discipline with at least one year of professional experience in a related field;
- In lieu of a bachelor's degree, candidates with an associate degree or technical certification, or lived work experience may be considered if they demonstrate significant relevant work experience with similar populations (e.g., individuals experiencing homelessness, mental illness, chronic health conditions, or substance use disorders).

Skills and Experience:

- Knowledge of local community resources and social service referral networks.
- Ability to work independently in both structured and field-based environments.
- Proficiency in data entry, Microsoft Office Suite, and client service tools.
- Valid driver's license and access to reliable transportation required.